Semper

Property Management Systems

Introducing the Semper

Central Reservations System

(CRS)

Central Reservation System (CRS)

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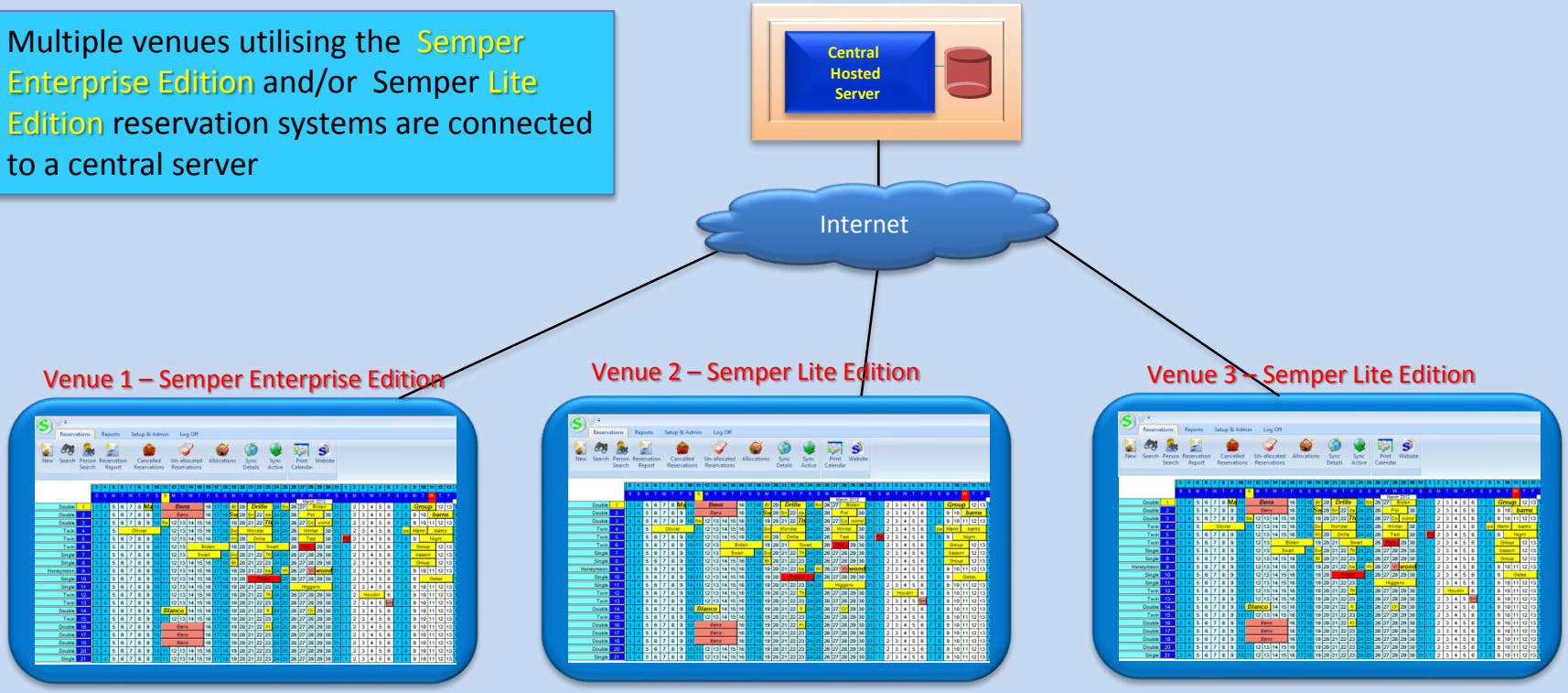
- A cloud based solution
- Unlimited number of operators from multiple locations can operate the system
- Unlimited number of venues can be connected to the CRS
- In operation for the last 4 years
- Full functional system with all functions and features required to manage any size group
- Easy to use calendar style interface.
- New operators active within 1 hour

Central Reservation System (CRS)

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How does it work?

Multiple venues utilising the Semper Enterprise Edition and/or Semper Lite Edition reservation systems are connected to a central server

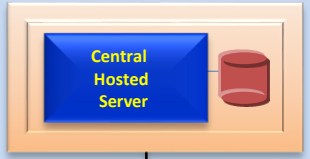


Central Reservation System (CRS)

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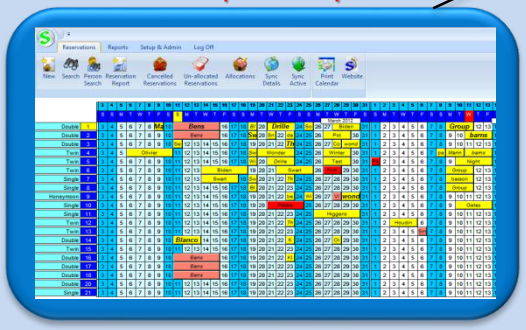
How does it work?

Reservations made at the venue or within the CRS are automatically synchronised with each other
Reservations made in the local reservation system at the venue will be saved in the central database once the synchronisation process takes place and vice versa

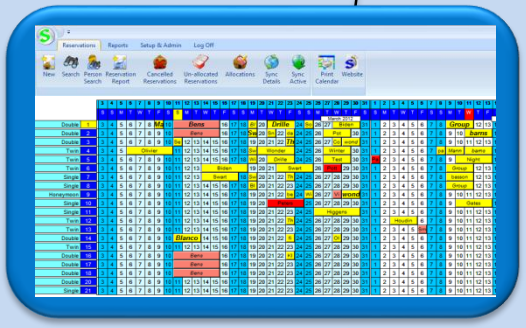




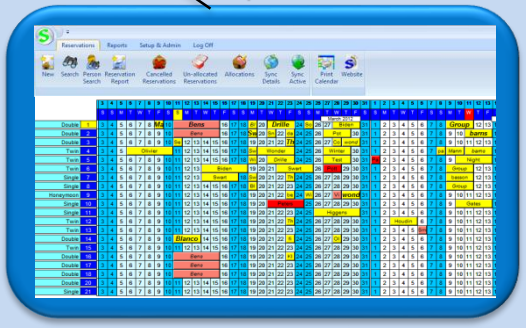
Venue 1 – Semper Enterprise Edition



Venue 2 – Semper Lite Edition

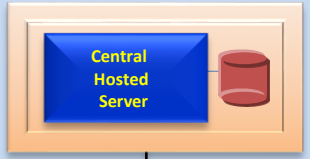


Venue 3 – Semper Lite Edition



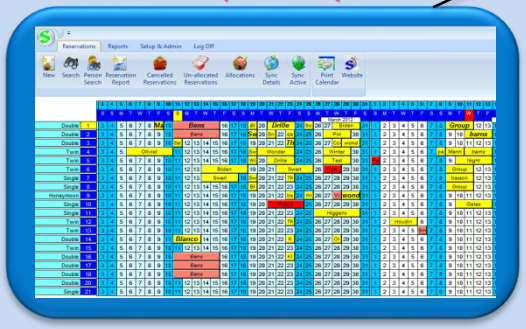
Central Reservation System (CRS)

The central server can either be hosted by a venue group or by Semper at the Semper central hosting company

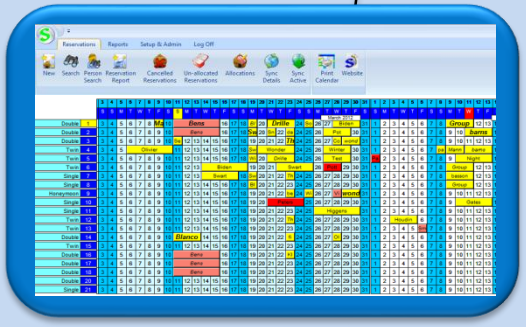


Internet

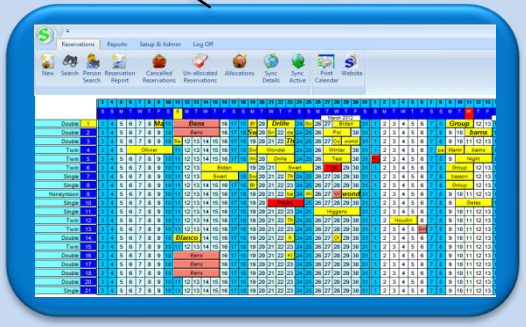
Venue 1 – Semper Enterprise Edition



Venue 2 – Semper Lite Edition



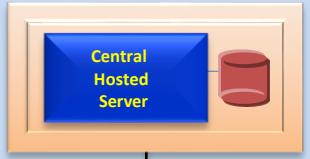
Venue 3 – Semper Lite Edition



Central Reservation System (CRS)

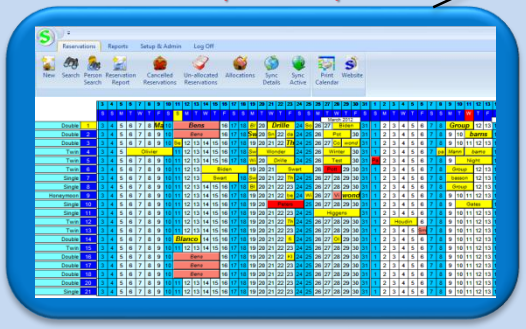
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Each venue controls the number of rooms it wishes to make available to the CRS

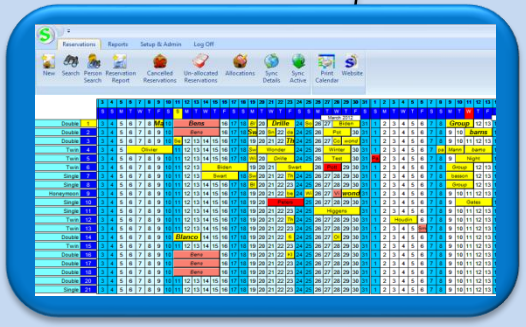


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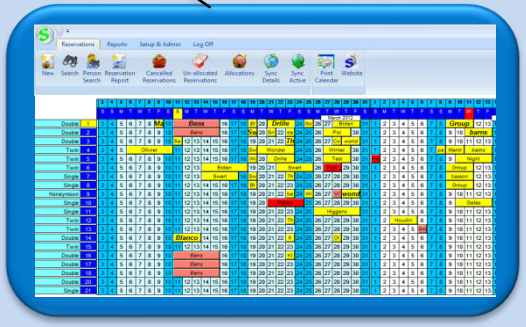
Venue 1 – Semper Enterprise Edition



Venue 2 – Semper Lite Edition



Venue 3 – Semper Lite Edition



Central Reservation System (CRS)

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Unlimited CRS operators can be connected to the CRS
Operators can be located at the same or different locations





CRS

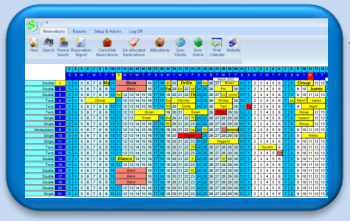
CRS

Internet

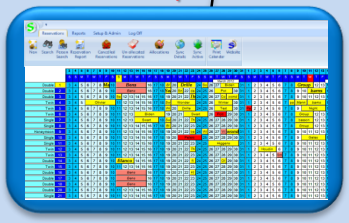
Central Hosted Server

Internet

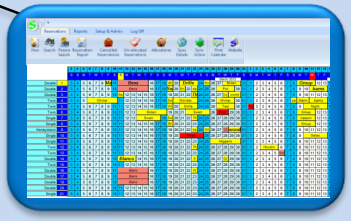
Venue 1 – Semper Enterprise Edition



Venue 2 – Semper Lite Edition

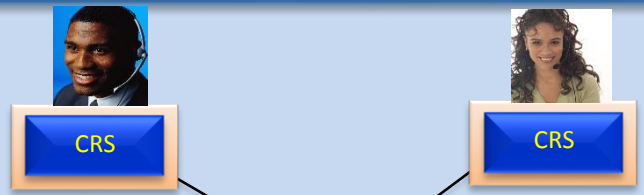


Venue 3 – Semper Lite Edition

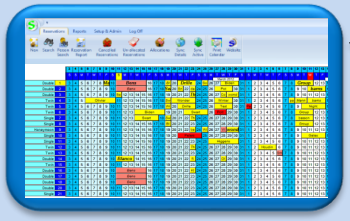


Central Reservation System (CRS)

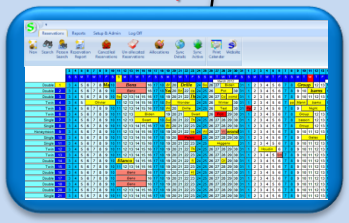
The CRS controls reservations made by the CRS until day of arrival and then the reservation control is transferred to the venue
Venues are not able to alter CRS reservations until day of arrival
Reservations recorded by the venue remain under venue control



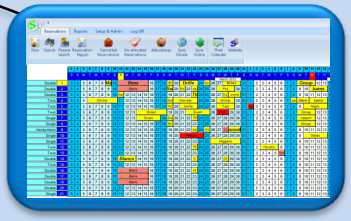
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Venue 2 – Semper Lite Edition



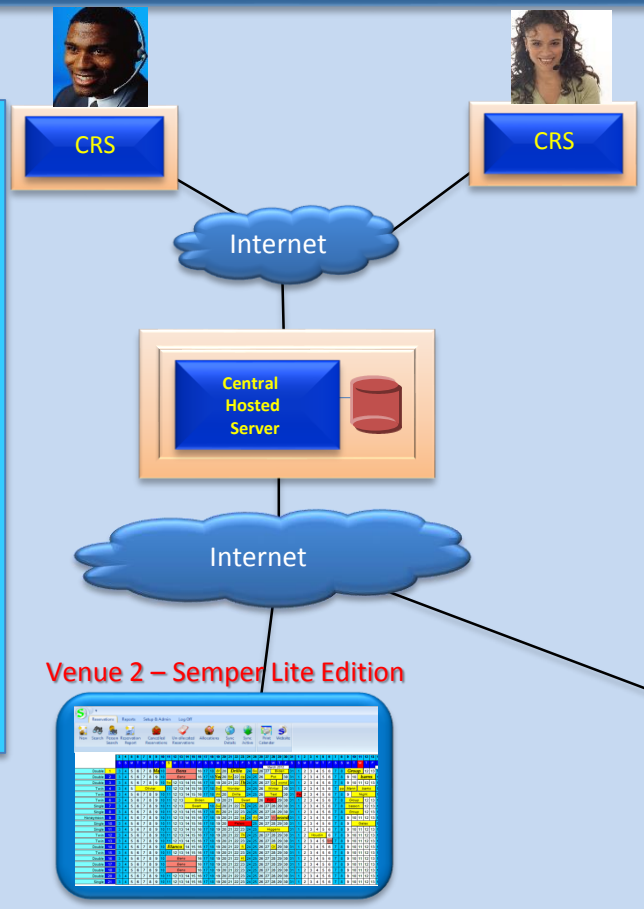
Venue 3 – Semper Lite Edition



Central Reservation System (CRS)

The CRS contains all functions and features required to manage a sophisticated CRS operation

- Record single or multiple room reservations
- View availability for different venues on the same screen
- View availability for different dates for different venues (itinerary style)
- View multiple dates at multiple venues with multiple rooms
- Record and manage such multiple venue reservations within the CRS

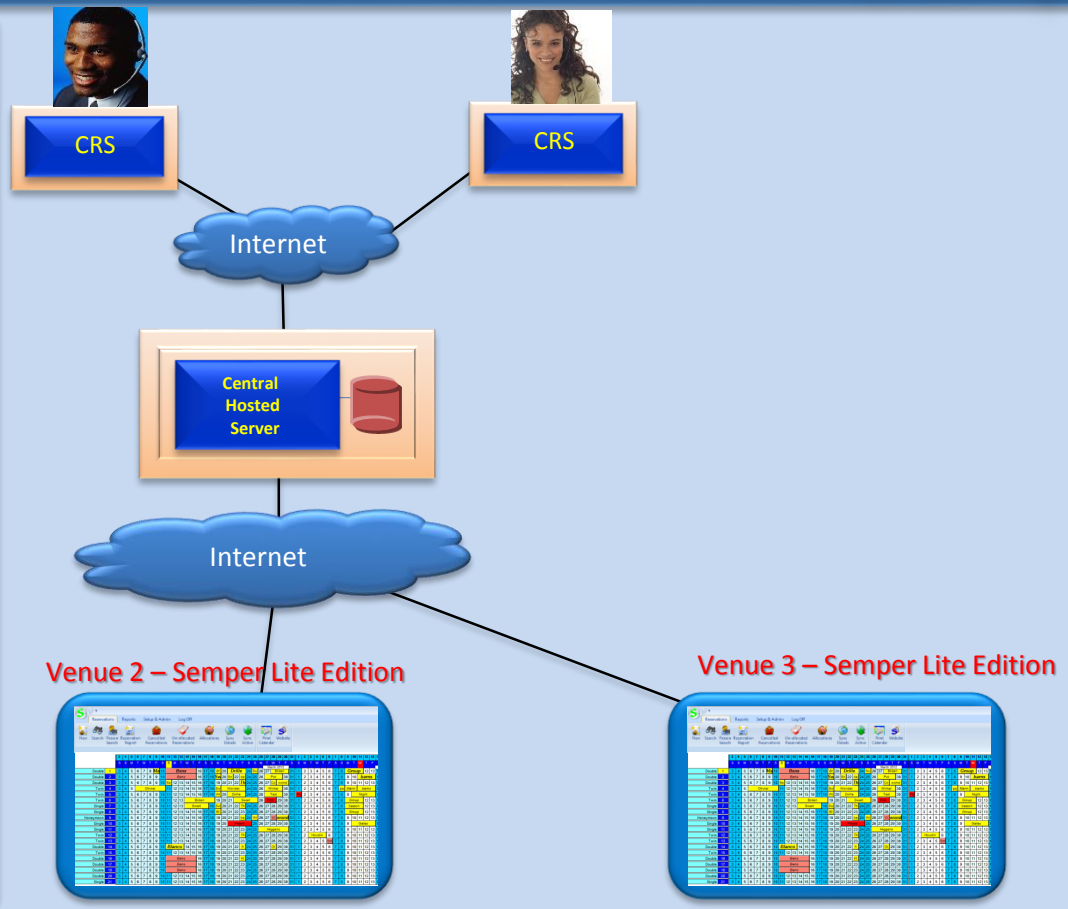


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A central database of all companies a groups deals with is created within the CRS
A separate rate for each company as well as any commissions are recorded
This is automatically used when recording reservations and then auto synched to the venue

A central database of all guests together with the guest likes and dislikes is established centrally
This enables the group to establish a shared vision of how service delivery must be implemented at all venues
By capturing the same information centrally each venue has a better understanding of each guest likes and dislikes

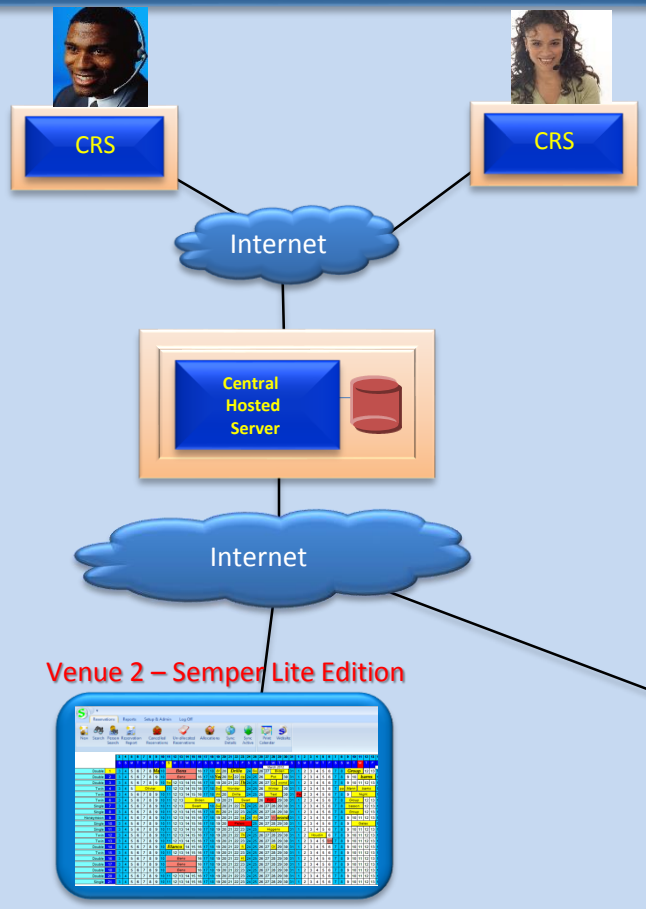


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Some other features of the CRS system

- Employee security
- Rates including packages can be defined
- Quotations
- Generate Confirmations, Deposit requests, Guest Registration cards and directions
- Multiple accounts per reservation (one for the guest and one for a company)
- Manage outstanding deposits
- Groups Bookings
- Allocations for companies
- Commission management for companies and internet on-line channels
- Support for multiple Levies
- Sell extras and record payments
- Produce Pro-forma and/or Tax Invoices
- Numerous reports
- Recognise return guests and pull information from past visits



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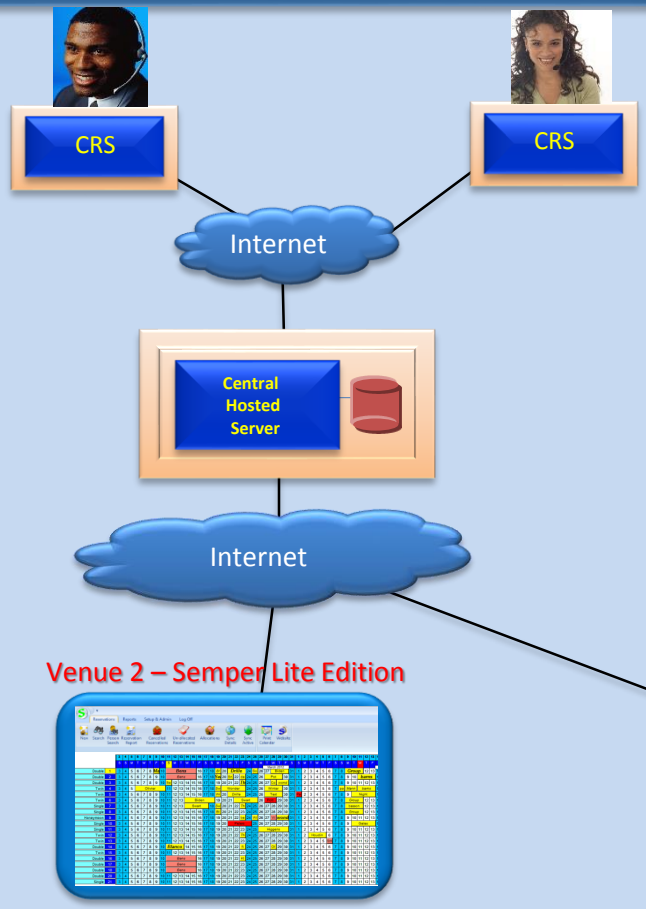
On-line bookings your group website

The CRS system is integrated with the Semper on-line booking system to enable on-line bookings from a group website

Reservations made on the CRS immediately applied to the availability displayed on the group website

Reservations received via the group website is immediately available to the CRS operator

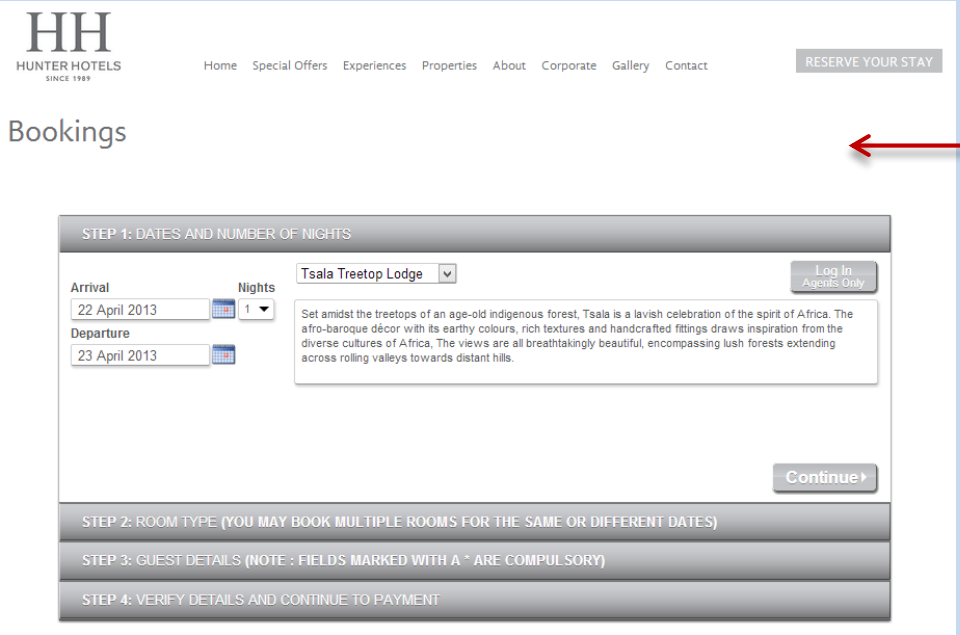
Companies defined within the CRS can be given access via the group website to record their own reservations
The company rate and commission will automatically be applied when they log in

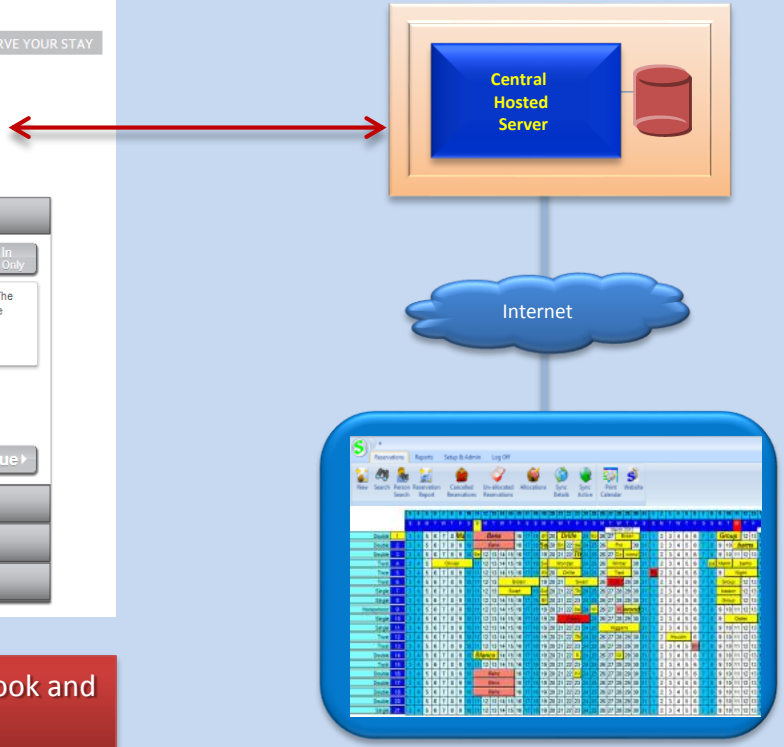


Semper on-line bookings for your website

Semper

On-line bookings your group website



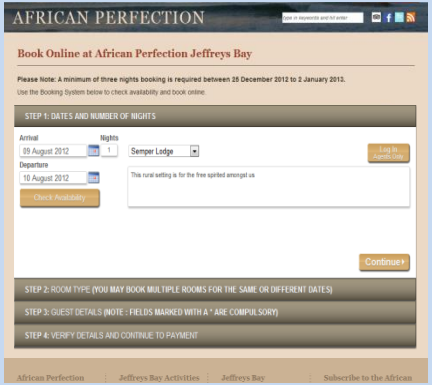


Booking system is integrated into your website with the same look and feel as your site

Semper on-line bookings for your website

Semper

On-line bookings your group website



- Runs within your website (in an iFrame) with the same look-and-feel as your website
- Modern and easy to use with many unique functions
- Tightly Integrated with the Semper reservation system
- Book multiple rooms in one booking
- Book multiple rooms for different days in one booking
- Book multiple venues for the same or different days in one booking
- Dynamic rate selection with description of what is included in the rate
- Sell extra products such as activities, food etc.
- Offer Specials (e.g. stay for 3 nights pay for 2) which is setup and changed dynamically
- Company login for Agents, Tour Operators or Corporates with own rates and commissions

For examples view www.chintsa.net or www.hunterhotels.com and select on-line bookings button

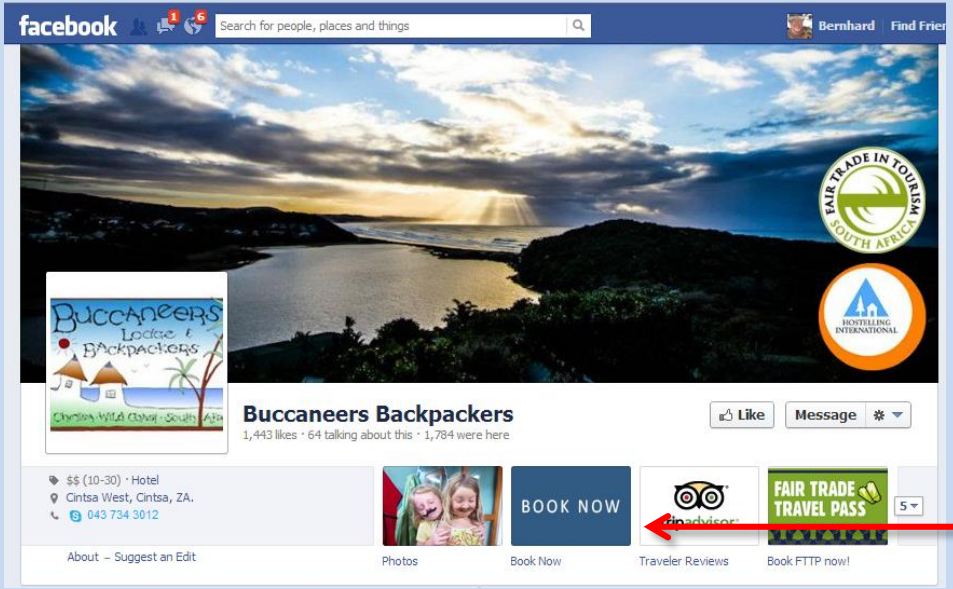
Semper on-line bookings for your website

Semper

facebook

The Facebook interface enables on-line booking via your group Facebook page

To view select www.chintsa.net and then select the Facebook icon or select https://www.facebook.com/pages/Buccaneers-Backpackers/149736731712162





Thank You!

